

Jennifer Judge, Psy.D., Licensed Psychologist

PATIENT REGISTRATION FORM

PATIENT INFORMATION—PLEASE PRINT

Today's Date: _____ Phone: _____ Date of Birth: _____
Patient's Name: _____ Email Address: _____
Address (no PO Boxes please) _____
City _____ State: _____ Zip Code: _____
Sex: M F Social Security # _____ Single Married Divorced Separated Widowed
Patient's Employer _____ Employer Phone: _____
Business Address _____
Name of Person Responsible for Payment _____
Emergency Contact _____ Emergency Phone: _____

IF PATIENT IS A MINOR, COMPLETE THE FOLLOWING INFORMATION

Name of Person Completing Form _____ Mother Father Legal Guardian

SECTION I

Mother/Guardian Name _____ Home Phone: _____
Address (no PO Boxes please) _____
City _____ State _____ Zip Code _____
Date of Birth: _____ Social Security # _____
Mother/Guardian Employer _____ Occupation _____
Business Address _____
Business Phone _____

SECTION II

Father/Guardian Name _____ Home Phone: _____
Address (no PO Boxes please) _____
City _____ State _____ Zip Code _____
Date of Birth: _____ Social Security # _____
Father/Guardian Employer _____ Occupation _____
Business Address _____
Business Phone _____

If Parents Single/Divorced, please indicate the following: Joint Legal Custody Custodial Parent _____

INSURANCE INFORMATION

Name of Insured _____
Insured's Social Security # _____ Insured's Date of Birth _____
Insured's Policy Number _____ Group Number _____

Relationship to Patient Self Spouse Parent Parent Guardian Other _____
Insured's Address _____ Business Phone _____
Employer's Address _____
Insurance Company Name _____
Insurance Company Address _____
City _____ State _____ Zip Code _____
Insurance Company Phone number _____ Effective Date of Coverage _____

Jennifer Judge, Psy.D
Licensed Psychologist
12 Century Hill Drive, Suite 107
Latham, NY 12110
Phone: (518) 351-7883 Fax (518) 708-8055

Adult Consent for Outpatient Services

Thank you for choosing to enter treatment and for entrusting your mental health care to me. This document contains important information about my professional services, confidentiality, and office/business policies. Please read it carefully and jot down any questions you might have so that we can discuss them. When you sign this document, it will represent an agreement between us.

PSYCHOLOGICAL SERVICES

Psychotherapy is not easily described in general statements. It varies depending on the personalities of the psychologist and patient, and the particular problems you bring forward. However, general goals of therapy are often to help a client cope more effectively with problems in daily living, and to deal with inner conflicts that may disrupt one's ability to function effectively. There are many different methods I may use to deal with the problems that you hope to address. Psychotherapy is not like a medical doctor visit. Instead, it calls for a very active effort on your part, including working with your therapist to outline goals and assess your progress. An individual's progress in therapy is related to the work that is done collaboratively during your session, as well as that which is done between appointments.

Psychotherapy can have benefits and risks. Since therapy often involves discussing unpleasant aspects of your life, you may experience uncomfortable feelings like sadness, guilt, anger, frustration, loneliness, and helplessness. On the other hand, psychotherapy has also been shown to have benefits for people who actively engage in the process. Therapy often leads to better relationships, solutions to specific problems, and significant reductions in feelings of distress, although the experience is different for each participant. Our first session will involve an evaluation of your needs. By the end of that process, I will be able to offer you some first impressions of what our work will include and a treatment plan to follow, if you decide to continue with therapy. You should evaluate this information along with your own opinions of whether you feel comfortable working with me. Therapy involves a large commitment of time, energy, and resources, so you should be very careful about the therapist you select. If you have questions about my procedures, we should discuss them whenever they arise. If your doubts persist, I will be happy to help you set up a meeting with another mental health professional for a second opinion.

MEETINGS

I normally conduct an initial diagnostic assessment, via clinical interview, that lasts 1 session. During this time, we can both decide if I am the best person to provide the services you need in order to meet your treatment goals. I may also ask you to complete rating scales as part of this intake. If psychotherapy is initiated, I usually schedule 45-minute sessions for family therapy and 53-60 minute sessions for individual therapy. Patients are generally seen on a bi-weekly basis, or more/less frequently as acuity dictates, and we agree.

CANCELLATION POLICY

Most days, there is a waiting list of patients who are eager to set up an appointment as soon as possible. As such, it is important to keep your appointment for the time it was scheduled. Appointments that are cancelled more than 24 hours in advance will *not* be charged a cancellation fee. Appointments that are cancelled the day prior to your scheduled appointment but less than 24 hours in advance will be charged a \$50.00 cancellation fee. Appointments that are cancelled the same day as scheduled will be charged a \$90.00 cancellation fee. Cancellations for a Monday appointment should be made no later than Friday. The fees will be waived if the appointment is able to be filled by another patient on short notice, or under extreme circumstances that we discuss.

PROFESSIONAL FEES

Out-of-network: If I do not accept your insurance, I can still provide my services as an out of network provider. In that case, my fees for the initial diagnostic evaluation and psychotherapy sessions will be discussed prior to intake.

Insurance: Co-pay is required for each psychotherapy session **at the time of service**. A \$10.00 charge will be applied to all copays not paid at the time of service. I accept cash, personal checks, and credit card/HSA payments. Checks should be made payable to *Jennifer Judge, Psy.D.* There will be a \$30.00 fee for all returned checks. If a check is returned for insufficient funds, your account balance needs to be paid in full, including returned check fee, in order to schedule future appointments. Moreover, future appointment copays must be paid in cash.

BILLING AND PAYMENTS

You will be expected to pay for each psychotherapy session at the time it is held, unless we agree otherwise or unless you have insurance coverage that requires another arrangement. If your account has not been paid for more than 60 days and arrangements for payment have not been agreed upon, I have the option of using legal means to secure the payment. This may involve hiring a collection agency or going through small claims court. If such legal action is necessary, its costs will be included in the claim. In most collection situations, the only information I release regarding a patient's treatment is his/her name, the nature of services provided, and the amount due.

INSURANCE REIMBURSEMENT

In order for us to set realistic treatment goals and priorities, it is important to evaluate what resources you have available to pay for your treatment. If you have a health insurance policy, it will usually provide some coverage for mental (behavioral) health treatment. I will fill out forms and provide you with whatever assistance I can in helping you receive the benefits to which you are entitled; however, you (not your insurance company) are responsible for full payment of my fees. It is very important that you find out exactly what mental (behavioral) health services your insurance policy covers.

You should carefully read the section in your insurance coverage booklet that describes mental (behavioral) health services. If you have questions about the coverage, call your plan administrator. Of course, I will provide you with whatever information I can based on my experience and will be happy to help you in understanding the information you receive from your insurance company. If it is necessary to clear confusion, I will be willing to call the company on your behalf.

You should also be aware that most insurance companies require you to authorize me to provide them with a clinical diagnosis. Sometimes I have to provide additional clinical information such as treatment plans or summaries, or copies of the entire record (in rare cases). This information will become part of the insurance company files and will probably be stored on a computer. Though all insurance companies claim to keep such information confidential, I have no control over what they do with it once it is in their hands. In some cases, they may share the information with a national medical information databank. I will provide you with a copy of any report I submit, if you request it. It is important to remember that you always have the right to pay for my services yourself to avoid the problems described above.

CONTACTING ME

I am often not immediately available by telephone. When I am unavailable, the office telephone is answered by voice mail. I will make every effort to return your call within 24 hours, with the exception of weekends and holidays. If you are difficult to reach, please inform me of some times when you will be available.

EMERGENCIES

If you are unable to reach me and feel that you cannot wait for me to return your call due to a mental health emergency, you should call 9-1-1, or report to your nearest emergency room. If you reside in Albany County, you may also contact the Capital District Psychiatric Center—Mobile Crisis Unit at 518.447.9650. Additionally, the National Suicide Prevention Lifeline number is 1.800.273.8255. Should I be unavailable for an extended time, I will provide you with the name of a colleague to contact, if necessary.

ELECTRONIC COMMUNICATIONS

Various types of electronic communications are common in our society, and many individuals believe this is the preferred method of communication with others, whether their relationships are social or professional. Many of these common modes of communication, however, put your privacy at risk and can be inconsistent with the law and with the standards of my profession. Consequently, this policy has been prepared to assure the security and confidentiality of your treatment and to assure that it is consistent with ethics and the law.

Email Communications

I use email communication only with your permission and only for administrative purposes unless we have made another agreement. That means that email exchanges with my office should be limited to things like setting and changing appointments, billing matters and other related issues. Please do not email me about clinical matters because email is not a secure way to contact me. If you need to discuss a clinical matter with me, please feel free to call me so we can discuss it on the phone or wait so we can discuss it during your therapy session. The telephone or face-to-face context simply is much more secure as a mode of communication.

Text Messaging

Since traditional text messaging is very unsecure, I utilize the SPRUCE healthcare app, which allows for HIPAA compliant communication. This requires that the patient also download the app. Messaging should be limited to things of a logistical nature, including setting up or changing an appointment, or billing questions. Clinical content should be saved for sessions. If you need to discuss a clinical matter prior to your scheduled session, you may also call me so we can discuss it on the phone.

Social Media

I do not communicate with, or contact, any of my patients through social media platforms like Twitter and Facebook. In addition, if I discover that I have accidentally established an online relationship with you, I will cancel that relationship. This is because these types of casual social contacts can create significant security risks for you. I believe that any communications with patients online have a high potential to compromise the professional relationship.

PROFESSIONAL RECORDS

The laws and standards of my profession require that I keep treatment records. You are entitled to receive a copy of your records, or I can prepare a summary for you instead, unless I determine that to do so may cause emotional harm. Since these are professional records, they can be misinterpreted and/or upsetting to untrained readers. If you wish to see your records, I recommend that you review them in my presence during a session so that we can discuss the contents.

CONFIDENTIALITY

In general, the privacy of all communications between a patient and a psychologist is protected by law, and I can only release information about our work to others with your written permission. But there are a few exceptions. In some legal proceedings involving child custody and those in which your emotional condition is an important issue, a judge may order my testimony if he/she determines that the issues demand it. However, I do not conduct child custody evaluations, nor do I involve myself in related legal proceedings. Should I be contacted by your counsel or another for such a matter, you will be responsible for payment for the amount of time I am in correspondence with counsel, even if it is to explain that I do not become involved in child custody matters.

There are some situations in which I am legally obligated to take action to protect others from harm, even if I have to reveal some information about a patient's treatment. For example, if I believe that a child is being abused, I must file a report with the appropriate state agency. If I believe that a patient is threatening serious bodily harm to another, I am required to take protective actions. These actions may include notifying the potential victim, contacting the police, or seeking hospitalization for the patient. If the patient threatens to harm himself/herself, I may be obligated to seek hospitalization for him/her or to contact family members or others who can help provide protection. These situations have rarely occurred in my practice. If a similar situation occurs, I will make every effort to fully discuss it with you before taking any action. I may occasionally find it helpful to consult other professionals about a case. During a consultation, I make every effort to avoid revealing the identity of my patient. The consultant is also legally bound to keep the information confidential. If you don't object, I will not tell you about these consultations unless I feel that it is important to our work together.

While this written summary of exceptions to confidentiality should prove helpful in informing you about potential problems, it is important that we discuss any questions or concerns that you may have at our next meeting. Additionally, it is essential that you review the *Notice of Privacy Practices* for my practice, for more detailed information regarding how your protected health information is handled.

STATEMENT OF RELEASE BY PATIENT TO INSURANCE COMPANY

I request that payment of authorized insurance benefits be made on my behalf to Jennifer Judge, Psy.D for services furnished to me by this practitioner. I authorize Jennifer Judge, Psy.D to release medical and psychological information about me to the applicable insurance company should any information be needed to determine these benefits. Please be advised that only the minimum necessary information will be disclosed to serve these administrative purposes.

- ✓ I understand that I am responsible for any unpaid balances not covered by my insurance, and that all co-pays and/or deductibles are due on the day of service.

Your right to privacy will be, at all times, protected. You have been provided access to a copy of the Privacy Notice, which outlines these rights. By signing this consent, you acknowledge you have read the Notice of Privacy Policies or that it has been read to you, that you are at least 18 years old (or, if under 18, married or the parent of a child), that the above agreement is understood by you, and that you are signing this consent voluntarily.

Patient Signature

Date

Witness Signature

Date

Jennifer Judge, Psy.D
Licensed Psychologist
12 Century Hill Drive, Suite 105
Latham, NY 12110
Phone: (518) 351-7883 Fax (518) 708-8055

Patient Request for Confidential Communications

- ❖ It is assumed that Dr. Jennifer Judge, may contact you by telephone at your home and at your work, and in writing at your home, unless you inform her otherwise.
- ❖ Under HIPPA, you have the right to request that communications with you be confidential and by means acceptable to you. Dr. Jennifer Judge will approve your request if it is feasible and mutually agreeable. Dr. Jennifer Judge will honor your request, unless you specify you would like her to contact you if an emergency arises.

I wish to be contacted as follows:

- At my home telephone number _____
 - You can leave messages with detailed information.
 - Leave message with call-back number only.
 - Call only at specified times of day _____
- At my mobile (cell) telephone number _____
 - You can leave messages with detailed information.
 - Leave message with call-back number only.
 - Secure text messaging for the purpose of scheduling appointments (via Spruce Health)
 - Traditional text messaging for the purpose of scheduling appointments.
 - Call only at specified times of day _____
- At my work telephone number _____
 - You can leave messages with detailed information.
 - Leave messages with call-back number only.
 - Call only at specified times of day _____
- In writing
 - My home address
 - My work address
 - My fax number(s) _____
 - My email address _____

Signature of Patient/Parent or Guardian

Date

Witness

Date

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Licensed Psychologist
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Latham, NY 12110

Phone: (518) 351-7883 Fax (518) 708-8055

AUTHORIZATION FOR RELEASE OF INFORMATION

I, _____ (patient or parent/guardian if patient is a minor), authorize Jennifer Judge, Psy.D. to release/obtain the private health information of _____ (patient name) to/from:

Agency/Name: _____ Attn: _____

Address: _____ Phone: _____

City: _____ State: _____ Zip: _____ Fax: _____

Email: _____

DESCRIPTION OF INFORMATION TO BE USED OR DISCLOSED:

___ Behavioral Health Records (e.g., diagnosis, treatment plan, treatment progress)

___ Other (Specify: _____)

PLEASE MARK THE REASON THE INFORMATION IS TO BE USED OR DISCLOSED:

___ Coordination of Care ___ School ___ Legal/Court ___ Personal/Family ___ Insurance Benefits ___ Research

This authorization shall remain in full effect until the end of our treatment relationship or it will expire 5 years from today, whichever comes first.

I understand that, except with respect to action already taken in reliance on this authorization, I may revoke this authorization in writing at any time by delivering or sending written notification to:

Jennifer Judge, Psy.D., 12 Century Hill Drive., Suite 105, Latham, NY 12110 Email: jenniferjudgepsyd@gmail.com

I understand that Jennifer Judge, Psy.D. may not condition treatment, payment, enrollment or eligibility for benefits on my signing this authorization, unless my treatment is related to research and the purpose of this authorization is related to the research project.

I understand that information disclosed pursuant to this authorization may be subject to redisclosure by the recipient and may no longer be protected by federal or state privacy laws.

If this authorization is for the release of HIV-related information, the recipient of the information is prohibited from redisclosing any HIV-related information about you without your authorization unless permitted to do so by federal or state law.

I understand that I have the right to receive a copy of this authorization after I have signed it. I understand that a copy of this authorization will be maintained in my patient record.

I understand that I have the right to refuse to sign this authorization.

Patient Signature (or Parent/Guardian if minor)

Date

Witness Signature

Date

Jennifer Judge, PsyD
Licensed Psychologist
12 Century Hill Drive., Suite 107, Latham, NY 12110
Phone: (518) 351-7883
Fax: (518) 708-8055
Email: jenniferjudgepsy@gmail.com

CREDIT/DEBIT/HSA PAYMENT AGREEMENT

Patient Name

Patient Date of Birth

I, _____ (patient or parent/guardian if patient is a minor), authorize Jennifer Judge, PsyD. to keep my signature on file and to charge my Visa, MasterCard, American Express, Discover, or HSA Card listed below for DEDUCTIBLE, COINSURANCE, COPAYMENT, OUT OF POCKET COSTS (e.g., fees associated with checks returned for insufficient funds), and/or LATE CANCELLATION/NO SHOW amounts due on the account of the patient named above. The card(s) may be charged **automatically** after the original date and time of service if payment was not made at the time of service.

Visa/ MasterCard/ American Express/ Discover/ HSA (check one)

Card#: _____

Card Exp Date: _____ (month) / _____ (year) CV (3-digit code) _____ Billing Zip Code _____

Visa/ MasterCard/ American Express/ Discover/ HSA (check one)

Card#: _____

Card Exp Date: _____ (month) / _____ (year) CV (3-digit code) _____ Billing Zip Code _____

I understand this form is valid unless I cancel this authorization by written notice. If I choose to cancel this form, I assume full responsibility for paying the above-named patient's charges in full at the time of service or I will make alternative arrangements for payment. I further understand that withdrawal of this authorization or declination of my credit/debit/HSA card upon payment processing will affect my ability to schedule appointments and may result in cancellation of future appointments.

Name on Card

Cardholder's Relationship to Patient

Billing Address

City, State Zip

Signature of Cardholder

Date